

VISION

To be a leading nursing home where quality care, respect, and dignity enrich the lives of all residents.

VALUES

Compassion and Kindness

We care with warmth, empathy and understanding, building trusting relationships with residents and their families.

Dignity and Respect

We treat every resident as an individual – upholding their rights, privacy and preferences always.

Independence and Wellbeing

We support residents to live life as fully as possible promoting independence, choice and emotional wellbeing.

Accountability and Professionalism

We take responsibility for our actions, reflect openly, speak up and continuously learn and improve.

Community and Belonging

We build strong relationships with residents, families, professionals and our local community to create a warm, connected family focused home.

*"Quality care isn't just what we do
it's how we think, act, and lead everyday"*

THE DOWER HOUSE
WINCHESTER